

Important information

- Annual Fix Version 1 guarantees fixed prices until 31 December 2011. This means the price you pay for your fixed daily charge and each unit of energy you use won't change until this date.
- Every year we'll ask if you wish to fix your prices again for the next year with Annual Fix Version 1. Your renewal date is 1 January, and we'll send you a reminder nearer the time.
- When the renewal date comes around, if you decide to stay on the tariff, your prices will be automatically renewed. If you change your mind, you'll have 28 days to let us know and you won't be charged an Early Termination Fee. Alternatively, we'll be happy to help you choose another tariff and transfer you over.
- If you decide to leave the tariff outside of the 28 day grace period, you may be charged an Early Termination Fee of £25 for gas and £25 for electricity (£50 for Dual Fuel customers).
- Annual Fix Version 1 tariff rules apply in addition to EDF Energy's Energy Supply Terms and Conditions, which are available online at www.edfenergy.com or on request by contacting us free on 0800 096 9000 †.

Full tariff rules for EDF Energy's Annual Fix Version 1 tariff

1. All Customers ("You, Your") of EDF Energy ("We, Us or Our") who do not have any outstanding debt and who receive electricity, gas or Dual Fuel subject to a Standard or Economy 7 Tariff ("qualifying tariff") via a standard credit meter ("qualifying meter") are eligible to apply to transfer from their existing tariff(s) onto EDF Energy's Annual Fix Version 1 Tariff.

2. We will write to You (by letter or email, depending on Your chosen communication method) to confirm which account(s) will be transferred to the Annual Fix Version 1 Tariff, and the date this will take place (Start Date), which will be no earlier than 1 January 2011. You will not be able to benefit from any tariff rates connected with the Annual Fix Version 1 Tariff on any account unless and until such written confirmation has been provided by Us, and in any event the tariff rates will not take effect until the Start Date mentioned in the Renewal Letter (as defined below) or confirmation letter. If You are an existing Customer, You will remain on Your current tariff until Your account has been processed and a written confirmation has been provided by Us; if You have not received such confirmation within 60 days of Your application You should contact Us free on 0800 096 9000* for further details. If You are a new Customer, You may be placed onto Our Standard tariff until the transfer to Your requested tariff is processed and a written confirmation has been provided by Us; if You have not received such confirmation within 90 days of Your application You should contact Us free on 0800 096 9000* for further details. We reserve the right to withdraw the Annual Fix Version 1 Tariff from sale at any time by publishing this on Our website. Any applications We receive after this date will not be accepted.

3. Whilst You are supplied on the Annual Fix Version 1 Tariff You will not receive any further fixed daily charge or unit rate increases until after 31 December 2011.

4. If You sign up to be supplied on Our Annual Fix Version 1 You will be required to transfer all Your qualifying fuel accounts onto the Annual Fix Version 1 Tariff rates. Details of the unit rates for the Annual Fix Version 1 Tariff are included in this leaflet or will have been given to You with Your Annual Fix Version 1 Tariff supply contract. Alternatively, further copies are available on request by contacting Us free on 0800 096 9000* quoting "Annual Fix Version 1".

5. Our Annual Fix Version 1 Tariff rates will apply to all energy consumed by You from the date We apply the Annual Fix Version 1 Tariff(s) to Your account(s) and until Your accounts are withdrawn from the Annual Fix Version 1 Tariff in accordance with these rules or Your supply terms, for whatever reason. In such circumstances, the following bill received by You will show the charges pro-rated for the period up to the withdrawal date (based on Our Annual Fix Version 1 Tariff rates) and the period after the withdrawal date (based on the new tariff You are placed on). We shall be entitled to rely on Our own estimated meter readings for Your consumption up to and after such withdrawal date in order to carry out such pro-rating of charges. If after signing up to Our Annual Fix Version 1 Tariff, You change energy supplier or (for whatever reason) take a supply on any tariff other than Our Annual Fix Version 1 Tariffs, You will immediately be automatically and permanently withdrawn from the Annual Fix Version 1 Tariff.

6. Whilst You remain on the Annual Fix Version 1 Tariff (and are eligible to do so), no later than 7 days after the 31 December of each year, We will write to You to notify You whether the Annual Fix Version 1 Tariff is being extended for a further year, and if so subject to what prices and Early Termination Fees ("Renewal Letter"). If the Annual Fix Version 1 Tariff is not being extended, You hereby agree for each of Your energy accounts subject to the Annual Fix Version 1 Tariff to be automatically withdrawn from the Annual Fix Version 1 Tariff and transferred onto EDF Energy's Standard Tariff. If the Annual Fix Version 1 Tariff is being extended, You hereby agree for each of Your energy accounts to remain on the Annual Fix Version 1 Tariff subject to such prices and Early Termination Fees that have been identified within Our Renewal Letter. If following Our Renewal Letter You would prefer to revert back to Our Standard Tariff or any other eligible Tariff rather than the renewed Annual Fix Version 1 Tariff, then within 28 days of such Renewal Letter You may instruct Us accordingly by either phoning 0800 096 9000*, or using the response slip provided in Our Renewal Letter or online at www.edfenergy.com and following receipt of Your instructions We will update Your energy accounts accordingly.

7. No Early Termination fee will be applied if the reason You are being withdrawn from Our Annual Fix Version 1 Tariff is because:-
(i) You are moving home; or
(ii) You are withdrawing from Our Annual Fix Version 1 Tariff within 28 days of the latest Renewal Letter in accordance with Rule 6. Where You notify Us during the period identified in (ii) above that You wish to change supplier, We reserve the right to remove You from the Annual Fix Version 1 Tariff at any time thereafter and place You on Our current standard energy prices until such time as the change of supply is completed. In all other circumstances, including changing supplier or switching to an alternative EDF Energy tariff at any time other than that described in (ii) above, You acknowledge and agree that if You do not remain on Our Annual Fix Version 1 Tariff, We may apply an Early Termination Fee to Your energy account(s) which will be:-
(a) £25 for electricity accounts and £25 for gas accounts (a total of £50 for customers with both gas and electricity accounts); or
(b) such other amount as has been notified to You in a Renewal Letter.
Such fee will become a debt on Your energy account(s) and will be recovered through Our normal billing processes.

8. If You are withdrawn from Our Annual Fix Version 1 Tariff(s) You will not be entitled to any unit rate increase protection described in the above terms. From that point on Your prices will be subject to the normal price increase rules as described in Your supply contract terms.

9. If You leave Our Annual Fix Version 1 Tariff(s) You will not be eligible to re-register for Our Annual Fix Version 1 Tariff(s) at any time thereafter without Our express written consent.

10. The Annual Fix Version 1 Tariff is not available to customers who are already participating in any of Our other Capped Price, Fixed or Special Price Tariffs ("Related Products"). Customers who are already on Related Products who wish to participate in the Annual Fix Version 1 Tariff can only do so on the condition that they are automatically permanently withdrawn from their existing Related Product. Customers who are on Related Products should not seek to take up the Annual Fix Version 1 Tariff if this is not acceptable to them.

11. Participation in the Annual Fix Version 1 Tariff is without prejudice to and shall not affect Our ongoing rights and remedies under the terms and conditions of Your relevant gas and electricity supply contracts which shall at all times take precedence over these rules in the event of any conflict.

12. We reserve the right to amend all or any part of Our Annual Fix Version 1 Tariff terms and conditions at any time by publishing any such amendments on Our website. All such changes shall take effect from the date of publication of such change on Our website. We reserve the right to end the Annual Fix Version 1 Tariff at any time, including if We need to do so for reasons of regulatory or statutory compliance.

13. Registering for the Annual Fix Version 1 Tariff is subject to and will be deemed to be full acceptance of these terms and conditions. Please do not seek to register for the Annual Fix Version 1 Tariff if any of these provisions are unacceptable.

14. Remaining on the Annual Fix Version 1 Tariff is strictly subject to these rules and will be deemed to be full acceptance of these terms. Customers who have been renewed or transferred on to this tariff in accordance with the terms of a previous fixed or capped product, which had ended, should not remain on this Tariff if they do not wish to be bound by these terms or should contact Us free on 0800 096 9000* within 28 days in accordance with the terms of their previous Tariff. Customers who do not contact Us or remain on this Tariff will continue to be bound by these terms.

* Calls to this number may be monitored and recorded as part of our customer care programme. 0800 calls are free from UK landlines, other network operators' charges may vary.